bea-fon C245
CLASSIC LINE

Guide

Dear User,

Thank you for choosing **Bea-fon C245**.
This user guide will provide you with general
information and operating instructions.

My phone

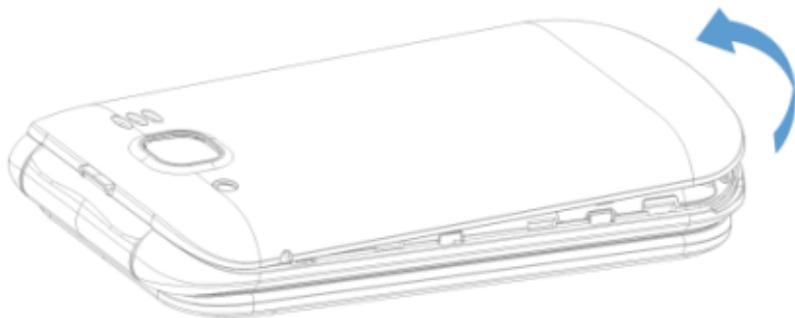| 1	**Left menu button**
	From the home screen, go into the main menu with this key
2	**Green dial key**
	Calling or receiving a call. On the home screen, brings up the call list
3	*** Key**

	Press this key on the home screen to enter the following symbols: */+ In write mode: Insert symbol
4	**Navigation key** (4-way) On the home screen, you can get to the most frequently used functions using the navigation keys. In the main menu, use these keys for navigation.
5	**Right menu button** On the home screen, brings up the phonebook
6	**Red key** Turns the phone on and off (press and hold) and ends a call.
7	**OK key** On the home screen, opens the main menu; in menu mode, selects the selected menu or confirms an entry
8	**# key** In standby mode, press and hold down to toggle between silent/vibration and normal mode. In write mode, change the input method.

Symbol description

Symbol	Description
1.ıll 2.ıll	**Reception strength:** The vertical bars show the network connection strength (SIM1 and SIM2).
✉	**New messages** This symbol is displayed when you receive a new message. SIM card has an unread message. This symbol blinks when the inbox folder is full. You have to delete some messages in order to be able to receive new messages.
∩	**Headset** This symbol is displayed when a headset is plugged in or connected.
▯?	**Missed calls** This symbol is displayed when you did not answer a call.
⊗	**Call signal** Silent and vibrate mode
▯	Normal mode
▨	Vibration only

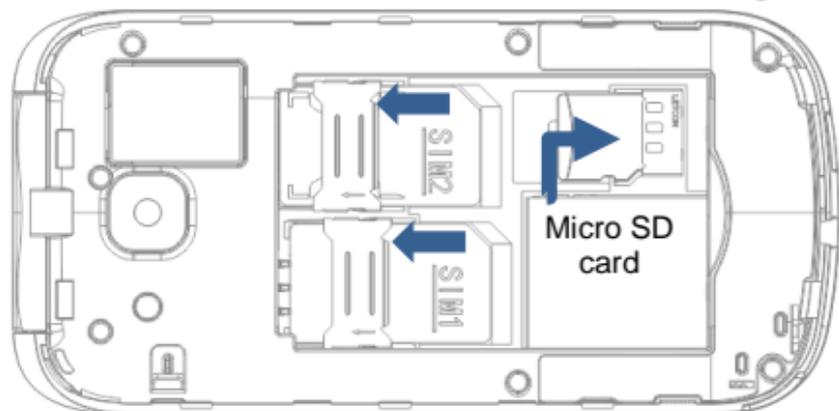|	
📱	**Call forwarding** This symbol is displayed when all calls are being forwarded.
🔋	**Alarm** This symbol is displayed when you turn on the alarm.
🅶	**Roaming** This symbol is displayed when your SIM card is in a foreign network (also for virtual network operators) Note: Additional costs may apply when using your phone abroad.
✳	**Bluetooth** This symbol is displayed when the Bluetooth function is switched on.
🔲	**Battery indicator** Battery status

Inserting the SIM card

The phone must be switched off and disconnected from the charger.

Remove the battery cover on the back of your phone by inserting your fingernail in the notch on the bottom left side of the phone and prying the battery cover open.

Should the battery be in the device, please remove it. There are 3 card slots: two at the top for SIM cards and one at the bottom right for a micro SD card. (Up to 16 GB). Slide the SIM card carefully into the SIM card slot. Ensure its gold-coloured contacts are facing downwards and the bevelled corner is on the right.

Inserting the micro SD card

Slide the micro SD card carefully into the dedicated slot. The phone supports microSD™ or microSDHC™ memory cards of up to 16 GB (not included).

Charging the battery

1. Connect the charger to the charging port on the

underside of the phone.
2. Then plug the charger into a socket.
3. When the phone is charged while turned on, the battery indicator gradually goes up.
4. The battery is fully charged when the battery indicator no longer goes up.
5. Disconnect the charger from the network and from the device when it is no longer needed!

Note: During charging, the phone and charger get warm. That is completely normal.

Turning the phone on/off

1. Press and hold the *red key* for 1-2 seconds to turn on the phone.
2. If the PIN code is activated, the phone will prompt you for your PIN code; please enter it and confirm your entry with **OK**.
3. Please select your language and confirm your selection with *OK*.
4. Press and hold the *red key* for 1-2 seconds to turn off the phone.

Device code

This code prevents unauthorised use of the phone. The default code is: **0000**

PIN code

The code from the network operator provided with the SIM card prevents unauthorised use of the card. You can activate/deactivate or change the PIN code.

Background image

Select a screen background image.
In the main menu, select **Settings - Phone settings - Display - Background image**.

Navigating the main menu

On the home screen, press the left "Menu" key or the **OK** key to access the main menu.
To return to the previous menu, press the right menu key. Press the red key to return directly to the home screen.

Shortcut keys

Using the navigation keys, you can quickly access frequently used phone functions.
Access phone functions.
1. In the main menu, select "**Settings - Phone settings - Shortcut keys**" and press **OK**.
2. Select the desired key (navigation keys: up, down, left, right).
3. Press "**Edit**".
4. Select a function from the list and confirm with "**OK**".
Note: Not all available functions can be found in the list.

Making a call

1. On the home screen, enter the phone number with the area code and press the green key.
2. Press the red key or right menu key to end the

call.

Press **Delete** (right menu key) to delete the figure on the left of the cursor.

Making a call using the phonebook

If contacts are stored in the phonebook, you can make a call using the phonebook.

1. On the home screen, press the right menu key to go to the phonebook.
2. Using the navigation key, scroll up/down to the desired contact.
3. Press the green key to call the number.
4. Press the red key to cancel or end the call.

Calling from the call list

The call list shows the received, dialled, missed and declined calls.

1. On the home screen, press the **green key** to go to the call list.
2. Use the **navigation key** (left and right) to select the call group.
3. Select a contact or number using the up and down **navigation keys**.
4. Press "Options" for more information.
5. Press the **green key** to make a call.

Note:

If you are using two SIM cards, the phone will ask you which SIM card (SIM1 or SIM2) you want to use to make the call for outgoing calls.

Answering a call

To answer the call, press the green key or left menu key.

To decline the call, press the red key or right menu key.

Note: In the menu **"Settings - Call settings - Advanced settings - Answering mode"**, you can set to answer the call directly when you flip the phone open.

Speed dial

Assign a phone number to a number key (2 to 9).

1. In the main menu, select **Phonebook** and press **OK**.
2. Press **Options**.
3. Select **Phonebook settings** and press **OK**.
4. Select **Speed dial** and press **OK**.
5. In the dialling list, assign a contact from the phone directory.

On the home screen, the assigned number can be dialled by pressing and holding the desired number key (2-9).

Headset/Bluetooth mode

If a headset is connected to the 2.5 mm socket (or a Bluetooth Headset), you can answer the call using the headset button. (Headset is not included).

Volume control

During a phone call, use the navigation keys to adjust the volume.

Hands-free

During a call, you can
turn the hands-free function on/off by
pressing the **right menu key**.

Bluetooth

1. In the main menu, select **Settings -**

Connections - Bluetooth.

With Bluetooth, you can connect your phone with a compatible Bluetooth device.

Searching for Bluetooth audio device

To start a search for another Bluetooth device, proceed as follows:

1. Select **Found devices - Add new device** and press **OK**.
2. Select the desired device from the list of found devices and press **Pair**.
3. Once a connection with a Bluetooth device is established, you will be prompted to enter a password for the Bluetooth device.
4. Confirm the password with **OK**.

Once the Bluetooth device is paired with your phone, it can be found in the list of found devices.

Changing phone tones

1. In the main menu, select **Settings - User profiles**.
2. Select the profile to be used, press **Options** and select **Settings**.

To switch to another profile, select the desired profile and press the **OK** key.

Note: On the home screen, you can

press the # key to toggle between the normal and silent/vibration mode

Switching Dual SIM card on/off

1. In the main menu, select **Settings - Dual SIM**

settings.

2. Select the SIM card to be activated or deactivated. (SIM1 or SIM2)

Note:

The Menu selection depends on the number of SIM cards.

Voice mailbox

Voice mail is a network function. When a voice mail is received, the symbol of a new message is displayed on your phone screen.

1. In the main menu, select **Messages** and press **OK**.
2. Select **SMS settings - SIM voice mailbox** and press **OK**.
   3. Press OK to enter the voice mailbox.
   4. Press **Edit** to edit or enter your voice mailbox **Number**.

On the home screen, press and hold **Number 1** and your phone will dial the number saved in the voice mailbox.

Note: This service must be supported by the network operator.

Main menu

Phonebook

New contact

On the home screen, press **Names** (right menu key).

1. Press the left menu key **Options**.

2. Select **Create new** and press **OK**.
3. Select where to save: SIM card(s) or Phone.
   SIM memory: Only **Name** and **Number** can be saved.
   Phone memory: By default, **Name, Number, Image, Ringtone,** and **Group** can be saved.
4. To save the contact, press the left menu key **Options - Save**.

Messages

Writing messages

1. Select the main menu, **Messages** and press **OK**.
2. Select **Write message**.
   3. Enter the text in the field.
   4. Press **Options** and select **Send to**.
5. Select the recipient from the phonebook or enter a number and confirm your entry with the **OK** key.

Input method

Press the **pound key (#)** to toggle between lower and upper case: *EN, En, en, 123*, pay attention to the Symbol above on the display.

Inserting a symbol

Press the **star key (*)**, use the navigation key to select the desired symbol and confirm with **OK**

Call list

In the main menu, select **Calls**.
The **Call list** shows the received, dialled, missed and declined calls.

Camera

In the main menu, select **Camera**.
To take photos, press the **OK** key.
Important: Use a memory card (micro SD card up to 16 GB, not included) to save your photos.

Photos

In the main menu, select **Photos** to display the saved photos (in .jpg format). You can send and receive photos via Bluetooth.

Calendar

In the main menu, select **Calendar**
Press the navigation keys to switch between the days. You can save **Events** in the calendar.

File manager

In the main menu, select **File manager**.
Use **File manager** to manage your files and folders on the memory card.

Extras

Alarm

1. In the main menu, select **Extras** and press **OK**.
   2. Select **Alarm** and press **OK**.
You can set up to 5 alarms.

Calculator

1. In the main menu, select **Extras** and press **OK**.
   2. Select **Calculator** and press **OK**.
With this function, you can use your mobile phone as a pocket calculator. The pocket calculator can perform basic arithmetic functions.

Radio

1. In the main menu, select **Extras** and press **OK**.
2. Select **Radio** and press **OK**.

You can use the phone as a **radio**.

For better reception, please use a headset (not included).

World clock

1. In the main menu, select **Extras** and press **OK**.
2. Select **World clock** and press **OK**.

Here, you can display capital cities with their respective local times.

Settings

In the main menu, select **Settings** and press **OK**.

You will find the following settings in this menu:

- **Call settings** (Call forwarding, Caller ID, Call barring, etc.)
- **Profiles** (Tone settings)
- **Phone settings** (Date, Time, Languages, etc.)
- **Security settings** (PIN, Phone code, Privacy)
- **Network settings** (Network selection)
- **Dual SIM settings** (SIM1 or SIM2)
- **Connections** (Bluetooth)
- **LED function** (additional LED function)

Connecting the telephone to the computer

To copy the images you have taken with the C245 camera onto your PC,
proceed as follows:

1. Connect your phone to the computer using a micro USB cable. (not included)
2. In the phone menu that opens, select "**Removable media**" and confirm with "**OK**".
3. The computer will recognise your phone as removable media.
4. Now you can manage the data using Windows Explorer.

Menu structure

Technical data:

Quad-band network:	GSM 850/900/1800/1900 MHz
Battery:	Li-ion 3.7 V - 800 mAh
Dimensions:	103 x 51 x 16.7 mm
Standby time:	Up to 160 hours*
Talk time:	Up to 3-4 hours*
Charger:	5 V – 550 mA, 2.7 W

Battery life depends on the SIM card, network, applied settings, usage, and the environment.

Transmission power

	Max. transmission power
GSM 900:	2.142 W
GSM 1800:	1.352 W
Bluetooth:	1.25 mW

Troubleshooting

The phone will not turn on:

Check whether the battery is correctly inserted into the phone.
Check the battery status, charge the battery for 24 hours or replace it (a six-month warranty applies).

SIM card error:

Dirt on the contact areas of the SIM card?
Clean the contact areas of the SIM card.
SIM card is not inserted correctly; insert the SIM card correctly.
SIM card does not function or is damaged? Get your SIM card checked by your network operator.

Bad voice quality:

Poor network connection quality on the part of the network provider? Press the end key and select again. You may be routed to a network connection or phone line with better quality.

Outgoing calls cannot be made:

Check the phone number and try again.
Have you activated call barring? If so, please disable call barring.
Check whether the SIM card is registered on the network.
Check whether you have enough credit on your SIM card.

You do not receive incoming calls:

Check whether the SIM card is registered on the network.
Check whether the phone is turned on.
Check the signal strength.

Have you activated call barring? If so, please disable call barring.

Display is black:

Check whether the phone is turned on; charge the battery for 24 hours and remove it for a few seconds; then restart the phone.

PIN is locked:

Check whether the PIN code was entered correctly. If the PIN code was entered incorrectly three times, the SIM card is locked and you will need the PUK code: (Please contact your network operator for your PUK code).

I do not hear my interlocutor

Check the volume settings.
Try restoring the factory settings.
Briefly remove the battery and restart the device.

Note: If a specific problem could not be solved using this information, please contact customer support at **www.beafon.com**. Please do not try to repair the phone yourself.

The crossed-out wheeled bin symbol found on the product, battery, packaging material, and in the documentation means that electrical and electronic products, batteries, and rechargeable batteries should be

disposed of separately from your household waste at their end-of-life. This regulation is in force in the European Union. Do not dispose of these products with unsorted household waste.

Disclaimer:

- Bea-fon Mobile GmbH shall not bear any liability for any relevant, indirect, special, incidental, or inevitable injuries caused by using this product, including injuries that can be predictable or not.

- For any losses caused by natural disasters (such as earthquakes, flood, etc.) or other events or accidents (including deliberate or accidental misuse by the user in the context of these accidents or other unusual circumstances), which are outside the scope of our liability, we disclaim any responsibility and liability.

- The warranty period is 24 months from the purchase date (6 months for accessories).

More information

Should you have any questions or need more information about our products, please visit our website *www.beafon.com*. You can get information or contact us.
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