

bea-fon ML10LTE

MULTI LINE

EN

User Manual



General Information

Congratulations on your purchase of Bea-fon ML10 LTE!

Please read this information for better handling of the telephone. We do not assume any liability due to improper use.

We are constantly striving to improve our products and our service. Therefore, Bea-fon reserves the right to make modifications and improvements to any of the products described in this documentation without prior notice.

The content of this User Manual is presented as it is. Bea-fon does not assume any responsibility for the accuracy and completeness of the content of this user manual.

There may be slight differences between the images in the user guide and the phone; these are examples, please refer to the phone. Some functions are dependent on a network operator; for further information, contact your network operator.

Please check the supplied accessories to ensure that the accessories are all there. Should one of the components be missing or defective, please contact the dealer where you purchased the telephone.

Bea-fon ML10 LTE package content

- 1x Desktop phone
- 1x charger
- 1x battery
- 1x USB cable
- 1x SOS Bracelet
- 1x Lanyard for SOS Bracelet
- 1x Stretch bracelet
- 1x Coiled telephone cable with two RJ11 connectors
- 1x Wall mount
- User manuals

General Information

Should the font be too small and hardly legible for you, you may view a larger version of the user manual on our website.

Go to Products on our website: www.beafon.com

Device Code

The use of this code can prevent unauthorized persons from using this telephone. The factory default code is: *0000*

PIN code

The code from the network operator that is provided with the SIM card prevents the use of the card by unauthorized persons. You can activate/deactivate or change the PIN code.

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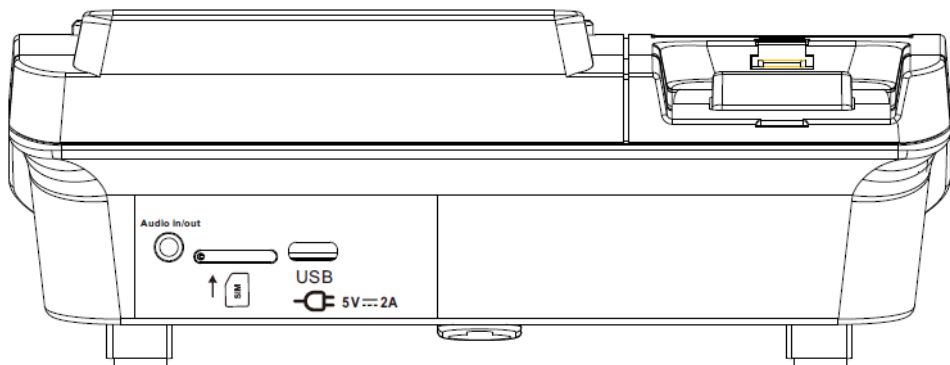
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Installation

Getting Started

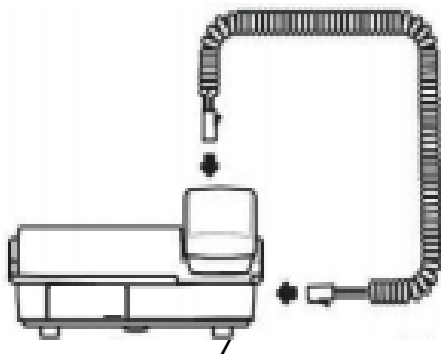
Insert a Nano SIM card into the SIM slot at the back of Phone.

Connect main power supply at USB type C port via a USB type C cable.

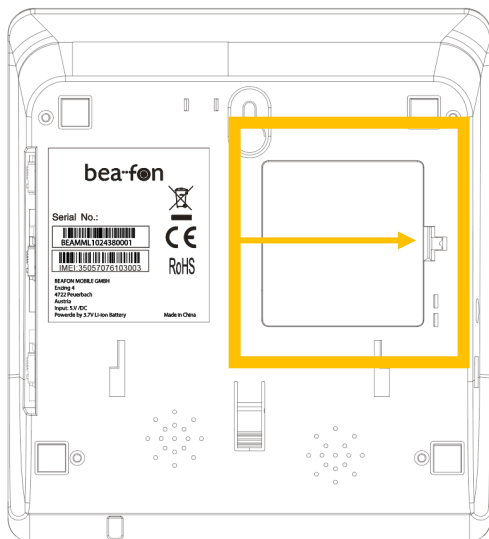


Connection

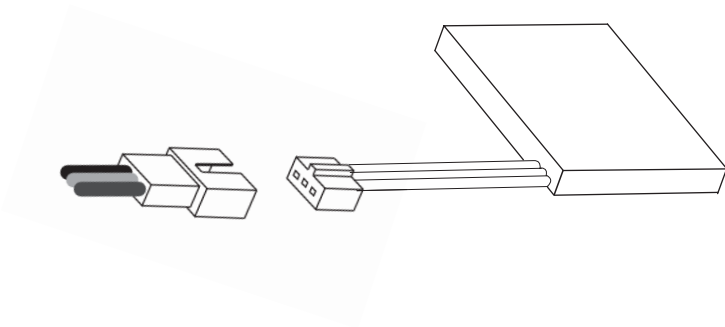
Connect the curly cord to the handset as illustrated in the diagram.



1. Please open the battery compartment as illustrated in the diagram.



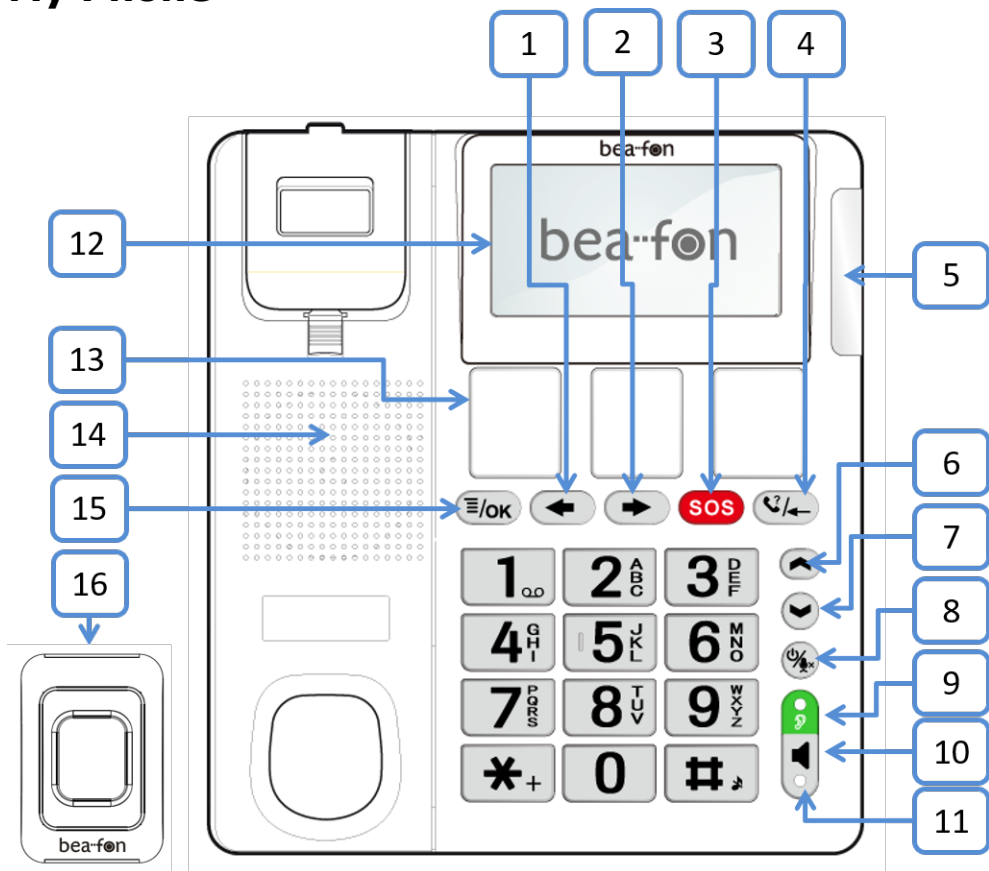
2. Connect the battery as illustrated in the diagram.



LCD Display Icons

	It shows the current signal strength. More bars indicate more signal strength.
	VoLTE
	Alarm clock activated.
	It shows the level of battery charge. More bars indicate more battery charge.
	A roaming call is taking place i.e. International call.
	A new SMS (text message) has been received.
	The telephone is in silent mode. There will be no call alert.
	The headset is plugged in.
	Bluetooth activated.
	Handset volume boosted.
	Missed call.
	During conversation.

My Phone



1	Left: Shortcut for Contacts or move left in menu.
2	Right: Shortcut for Message or move right in menu.
3	SOS: Long press 3 secs for trigger/cancel of emergency service.
4	Right Soft Key: For commands displayed on lower right corner of display, like call log and back.
5	Power LED for incoming Call and incoming Message
6	Up key: Adjust volume in home screen in a call. Scroll up in menu mode.
7	Down key: Adjust volume in home screen in a call. Scroll down in menu mode.
8	Power On/off: Long press for power on/off. Short press for mute/ unmute/ back to home screen.
9	Handset volume boost key
10	Hands free key and hang up key
11	Indicator LED (Hands free on/off)
12	Matrix Display
13	Photo keys x 3: Speed dial
14	Speaker
15	Left Soft Key: For commands displayed on lower left corner of display, like/ OK.
16	SOS Dongle: Press to trigger emergency service.

Setting up your phone

Please turn on the phone by long press the Power key. Instructions normally start from the home screen.

The '>' symbol indicates next action in step-by-step instructions. For example, setup language by pressing Left Soft Key to invoke Menu, then choose Settings, Phone settings, Language Settings (☰ > Settings > Phone settings > Language Settings).

Other options in settings include

1. Call settings setup call related settings, like server, Call Divert and Call waiting.
2. Phone Settings: Setup time, date and language and restore factory settings (Password is 0000)
3. Display: Configure contrast and backlight settings
4. Security: Whitelist, Blacklist
5. Light Setting: LED light flashes for unread message / unanswered calls.
6. Low battery SMS: When activated, please enter a phone number. Then Phone will send out a SMS to that number when Phone is disconnected from main power and backup battery level is low.
7. Pitch Setting: The pitch of headset can be adjusted to high, middle or normal under volume boost mode.
8. Volume Boost Lock: If turn on, headset volume will be boosted automatically when dial out.

Write with Keypad and predictive Text

1. Press # to pick an input method: predictive, character cases or numbers.
2. For character case, press up and down key to select and confirm with OK.
3. For predictive text, press the button corresponding to the appropriate character and then select the suggested word with left/right key and confirm the selected word with OK.
4. To type in a space, press the 0 key.
5. To type in a special character or punctuation mark, press the * key.
6. To type in a number, press and hold a number key.

Call related operation

Making a call

1. Input phone number via keypad. For international call with + at the front, press * twice
2. Pick up the handset or press Hands-free key.
3. To end call, put down the handset or press hang up key.

Answering a call

For incoming call, Phone will ring or announce the caller number.
(☰ > Profiles > Ring Setting > Talking CID)

You can pick up the handset or press speakerphone key to answer the call.

Dial from Contacts

1. Press  > OK > Contacts > OK
2. Use  and  to move to the desired contact
3. Press Options > Call

Speed Dial by photo or numeric key

At home screen, short press photo key or long press numeric key 2-9 for speed dial.

To edit speed dial numbers, press  > Contacts > Options > Speed dial or pictures > Options > Edit

Contacts

Telephone numbers and names can be stored either in the SIM or in the phone memory. You can search and recall numbers in order to make a call, send a message or use as an emergency contact. The contacts saved in the SIM card are indicated by SIM.

Creating new entry

Press  > Contacts > OK > Option > New > Phone or SIM

1. Create a name for the Phonebook Entry using the numeric keypad.
2. Enter a number for the phonebook entry.

3. Assign a specified ringtone for the number or record your own voice for the number.

Search entry

Press  > Contacts

Use  and  to scroll through the list until you find the desired contact. Or, search via text.

Entry Options

Call / Details / New / Speed dial or Pictures / Delete / Delete Multiple / Write Message / Copy contacts / Memory status

Messages

Write Messages

1. Select  > Message > Write message
2. Write your message with keypad
3. Select Options > Numbers
4. Input receiver phone number
5. Select Options > Send

Receiving a New Text Message

On receiving a text, an alert tone will be audible. An envelope icon will be displayed on the LCD.

1. READ display the message.

2. Press  /OK key to see all the options available that can be performed on this selected text message.
3. These options include: 1.view, 2.reply, 3.delete, 4.delete all, 5.forward, 6.call, 7.save to contacts, 8.delete repeated numbers, 9.add to blacklist, 10.add to whitelist

Reviewing Stored Text Messages

Press  > Message > Inbox > Up / Down > OK

Voicemail box

1. Press  > Message >
2. Select *Voicemail box* and press *OK*
3. Select 1.<Space> and click on *Options*.

Voice mail is a network function. If a voice mail has been received, the receipt of a new message will be shown on the display of your telephone.

Call Logs

If you have missed calls,  icon will be showed on the display. New Message / Call LED will flash until you read the missed calls.

Display Missed/ Outgoing/ Received calls

1.  Call logs > Missed calls / Received Calls / Delete all / Call duration.

2. Use ▼ and ▲ to scroll through the list until you find the desired contact.
3. Press OK, the following will be available to perform on that call record entry: Details / Call / Write Message / Add to Contacts / Add to blacklist / Add to whitelist / Delete / Delete All

Profiles

Press - ☰ > Settings > Profiles >

I. Ring Settings for Incoming ringtone, message ringtone and talking CID

II. Adjust the volume for

1. Incoming message, alarm, and power ringtone
2. Speaker and handset
3. Talking keypad

Press OK then up/down key to adjust volume setting. In addition, the user can also press ▲ or ▼ key to set the volume in standby mode.

III. Battery low alert. If ON, then the phone will emit loud beep if battery is low.

Name Recorder

Press - ☰ > Settings > Profiles > Ring settings > Name Recorder

Record up to 5 name ringtones at Name Recorder > Options > Recording Start. Playback or modifications can be made at Name Recorder > Options > Record file list.

Once done, name ringtones can be set to contacts at Contacts > Select contact > Options > Details > Ringtone > Edit > Save

Application

Alarm - There are up to 5 alarms available. Press ▼ or ▲ OK to edit alarm details.

Timer - Press OK > Start to start count down.

Bluetooth - You can pair with a BT headset here. If BT is ON, BT icon will be showed on the display.

FM Radio

FM Radio - ☰ > FM radio > Options > Play/Pause

SOS

The SOS function is a simple function that can save lives at a critical point in time. You can save up to 5 SOS contacts and one SMS. These numbers, which you have to save one after another, are automatically dialed in case of emergency if you press the emergency call button on the back of the mobile phone. During the emergency call, a warning tone sounds so that the called person knows that it is an emergency and sends an emergency SMS to all

stored numbers! If the first number cannot be reached, the next number is automatically dialed, etc.

If no emergency call number is saved or your telephone card is empty or you are in a foreign network (e.g. roaming is not activated), you can still call 112 or other emergency call numbers using the numeric keys.

If the SOS call is answered, the telephone switches to hands-free mode.

Attention:

If a call forwarding function is enabled for your SOS contacts, please make sure that the call forwarding activation is 20 seconds or longer.

Note:

- To stop or cancel the emergency call, you must press the SOS button again.
- When using a Prepaid card: Always ensure for sufficient funds on your prepaid card, since private emergency call numbers cannot be dialed without sufficient funds.

Outside of your network operator's home network, the international SOS 112 can usually still be called.

Attention:

If you save emergency call numbers such as rescue, police, fire department, etc., you must clarify this in advance with the respective institutions. No liability is assumed for possibly incurred costs if you call by mistake.

SOS

Press - ☰ Select Menu, SOS and press OK

SOS Mode and number

Here you can turn off the SOS mode, or set up to 5 SOS numbers and their order for yourself.

SOS Alarm

You can turn the SOS alarm tone on/off.

SOS message switch

You can turn the SOS Message function on/off.

SOS Message

If the SOS call is started and not answered, this text will be sent to SOS numbers. The text can be changed as desired.

SOS Call switch

You can turn the SOS Call function on/off.

Paring settings

If you want to add one or more SOS bracelets, you can go to "Add a new SOS remote" and press and hold the SOS remote key.

Handset Volume amplification

During a conversation, handset volume can be amplified by pressing the green Handset volume Boost key. Press again will turn off the boost function. If boost is triggered, the boost key LED will be on.

Hands free Function

You can turn on the speakerphone during a call; simply press the  key, then place the handset back in the cradle.

To change from speakerphone mode to handset mode, just pick up the handset and put the handset on your ear.

Handset and Speaker Phone Volume

This can be adjusted by  and  keys during a phone call.

Silence mode

Press and hold # key to enable / disable silence mode, if silence mode is enabled, silence mode icon will be displayed.

Handset putback notification

If handset is not placed in cradle and Phone is idle for some time, a warning sound will be heard. Please place the handset back to cradle to stop the warning sound.

Black list

The numbers in this listed will be rejected from dialing in.

White list

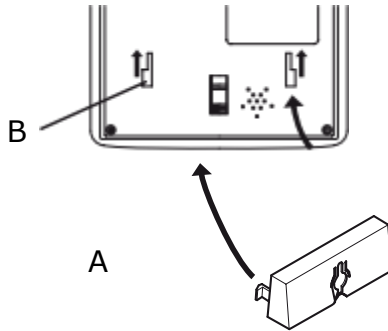
Please note if white list is enabled, only people in the list can be allowed to dial in. Please enter contacts first in  > Setting > Security > Whitelist. Please use up or down button to select the Name or Number field. Press Save Key after you are done.

Note: Please DO NOT put same phone number in Blacklist and Whitelist. Otherwise, no one can dial in.

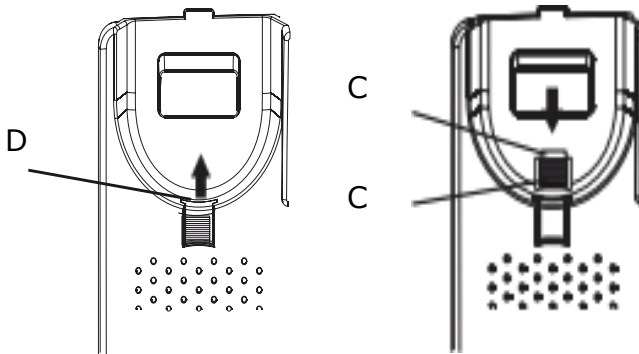
Wall mounting

The telephone can be wall mounted by using the included wall mount bracket and two screws.

1. Drill two holes in the wall, vertically 83mm apart.
2. Insert the screws, allowing them to project 5mm out from the wall.
3. Unplug and remove the handset.
4. Fit the guide tabs (A) on the bracket into the slots (B) on the back of the telephone, then slide the bracket upwards until it snaps into place.



5. Position the phone so that the screws on the wall fit into the slots in the bracket, then slide the phone downwards until it is hanging on the screws.
6. Remove the handset hook (C) by pushing it upwards, and insert it in the reversed position so that the small tab (D) protrudes. The hook will now keep the handset in the cradle when the phone is wall mounted.
7. Replace the handset, on the hanging peg, in the hook switch



Disposal

In order to dispose of your device, take it to a collection point provided by your local public waste authorities. According to the laws on the disposal of electronic and electrical devices, owners are obliged to dispose old devices in a separate waste container. The adjacent symbol indicates that the device must not be disposed in normal domestic waste!

Packaging materials must be disposed of according to local regulations.



⚠ WARNING!

Safety information

- ➔ Risk of suffocation through small objects, packaging and protective foil!
- ➔ Keep children away from the product and its packaging!

⚠ Caution!

- ➔ Risk of hearing damage!
- ➔ Avoid listening at full receiver volume.

⚠ Attention!

- ➔ Prevent exposure to smoke, dust, vibration, Chemicals, moisture, heat and direct sunlight.
- ➔ Repairs are only to be done by qualified personnel.
- ➔ Contact your telephone network provider for supplementary services

Specifications

Network	2G: 850/900/1800/1900 3G: CDMA: 2100/1900/900/850 4G:LTE-FDD: B1/B2/B3/B7/B8/B20/B28/38
Battery	Li-ion 3.7V – 900mAh / 2A
Size:	108x57x21mm
Standby time:	bis zu 100 hour*
Speak time:	Bis zu 3~4 hour*
Power adapter:	5V- 2A / 10 Watt
Connector:	USB – Type-C
HAC	M4/T4
SAR:	1,119 W/kg
Max. output power	
GSM 900	1.79 W
GSM1800	1.03 W
UMTS 1900	0.20 W
UMTS 2100	0.21W
LTE B1/3/7	0.18W/ 0.22 W/0.14 W
LTE 8/20/28/38	0.21W/ 0.23 W/0,25W/ 0.15W
Bluetooth	0,009W
RF 433Mhz	0,22W

Note: The operating life of the battery is dependent on the SIM card, network, settings applies and usage as well as the environment.

Certification information (SAR)

This phone model meets the requirements for electromagnetic fields. Since it is a landline phone, the SAR (Specific Absorption Rate) limits do not apply here, as the device is not worn directly on the head or body. Instead, exposure was measured based on power density, which complies with the European standards EN 50665:2017 and EN IEC 62311:2020. The measured values are within the permissible limits.

You can download a copy of the Declaration of Conformity from our website at any time:

<http://bea-fon.com/service/certification>

Declaration of Conformity:

Bea-fon Mobile GmbH hereby declares that model ML10 LTE complies with the essential requirements and other relevant provisions of the Radio Equipment Directive 2014/53/EU (RED). The full text of

Limitation of liability:

- Bea-fon Mobile GmbH shall not bear any liability for any relevant, indirect, special, incidental, or inevitable injuries caused by using this product, including injuries which can be predictable or not.
- For any losses caused by natural disasters (such as earthquakes, flood, etc.) or other events or accidents (including deliberate or accidental misuse by the user in the context of these accidents or other unusual circumstances),

which are outside the scope of our liability, we disclaim any responsibility and liability.

More information

If you have any questions or would like to learn more about one of our devices, feel free to contact us or visit our website:

www.beafon.com.

E-mail: support@beafon.com

Service

Please always send defective devices with all accessories such as charging tray, power adapter, etc.

Before sending, please also remove any accessories that have been attached for protection or aesthetic purposes. In case of loss, we assume no liability.

Please send proof of purchase only in copy! No return is possible. For devices returned to service partner outside the warranty period, a cost estimate will be provided. This also applies to exclusion criteria such as moisture damage, lightning damage, unauthorised interference, missing proof of purchase, etc.

Address

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V.1.0

